Flow Diagram for Proposed Hotel Booking Website (Desktop)

START

Home Page
- *Slideshow background*
- *Quicklink menus to specific hotels list, contact details, corporate etc.*
- *Button:* **Find hotels and rooms**

User clicks on choose your perfect stay

Search/Parameters Page
- *Static background*
- *Search text field* **[country or city]**
- *Popup menu:* **Arrival date**
- *Popup menu:* **Departure date**
- *Popup menu:* **Number of guests**
- *Contextual popup menu:* **Choose your beds**
- *Radio Buttons:* **Breakfast included–room only-See all rates**
- *Radio Buttons:* **Pay now–Pay at Hotel–See all rates**
- *Radio Buttons:* **Free cancellation–No concellation–See all rates**
- *Button:* **Find my perfect stay**

User enters location, e.g. Barcelona

Search/Parameters Page
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- *Button:* **Find my perfect stay**

User clicks on arrival date

Popup Calendar (arrival date)
- *Clickable calendar set to current date + one day*
- *Arrow Buttons:* **Forward/back by month**
- *Arrow Buttons:* **Forward/back by year**

User selects arrival date

Popup Calendar (departure date)
- *Clickable calendar picks up arrival entry*
- *Arrow Buttons:* **Forward/back by month**
- *Arrow Buttons:* **Forward/back by year**

User selects departure date

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- *Button:* **Find my perfect stay**

User clicks on guests popup

Popup Guests Menu
- *Simple numerical popup*

User selects guests, e.g. 2

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- *Radio Buttons:* **Breakfast included–room only-See all rates**
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- *Button:* **Find my perfect stay**

User clicks on beds popup

Popup Beds Menu
- *Contextual popup menu, shows bed options according to number of guests entered, e.g. two guests gives* **Two single beds–One double bed**

User selects beds, e.g. 2 Single Beds

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- *Contextual popup menu:* **Choose your beds**
- *Radio Buttons:* **Breakfast included–room only-See all rates**
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User sets three radio buttons

Search/Parameters Page
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- *Contextual popup menu:* **Choose your beds**
- *Radio Buttons:* **Breakfast included–room only-See all rates**
- *Radio Buttons:* **Pay now–Pay at Hotel–See all rates**
- *Radio Buttons:* **Free cancellation–No concellation–See all rates**
- *Button:* **Find my perfect stay**

User clicks on find my perfect stay

Hotel Listing Page (Search Results)
- *Box: "You chose" shows parameters*
- *Button:* **Change your settings**
- *Clickable map view*
- *Clickable list of hotels, for each hotel there is an* ***overview box*** *including 'from' price per night, photo, highlights, brief description and Buttons:* **more details** *and* **see rooms**

User clicks on a hotel in map view

Hotel Details Page
- *Hotel* ***overview box*** *from previous page*
- *Buttons to show/hide*
  - *Full description (with local attractions)*
  - *Slideshow*
  - *Facilities*
  - *Reviews*
  - *Local map (with public tansport connections)*
  - *How to get there*
- *Button:* **Back to search results**

User clicks on see available rooms

Room Listing Page
- *Box: "You chose" shows parameters*
- *Button:* **Change your settings**
- *Clickable list of rooms, for each room there is an* ***overview box*** *including total price of stay, photo, highlights, brief description and Buttons:* **more details** *and* **book now**
- *Buttons:* **Hotel details** *and* **Back to search results**

User clicks on more details for a room

Room Details Page
- *Room* ***overview box*** *from previous page*
- *Buttons to show/hide*
  - *Full description*
  - *Slideshow*
  - *Facilities/what's included*
  - *Check-in and check-out times*
  - *How to get there*
- *Button:* **Back to rooms available**

User clicks on book this room

Booking Details Page
- *Box: "You chose" shows parameters*
- *Button:* **Change your settings**
- *Hotel* ***overview box***
- *Room* ***overview box*** *(with total price of stay)*
- *Button:* **Enhance your stay with extras**
- *Button:* **Enter payment details**

User clicks on enhance your stay with extras

Extra Listing Page
- *Clickable list of extras, for each hotel there is an* ***overview box*** *total price per whole stay, photo, highlights, brief description and Buttons:* **more details** *and* **buy extra**
- *Button:* **Back to booking details**

User clicks on back to booking details

Booking Details Page
- *Box: "You chose" shows parameters*
- *Button:* **Change your settings**
- *Description of all relevant booking details, including total price of stay*
- ***Overview boxes*** *with prices for extras purchased*
- *Button:* **enhance your stay with extras**
- *Button:* **Enter payment details**

User clicks on enter payment details

Payment Details Page
- *Fields for entering details: name, address, credit card details, passport numbers and any other necessary details*
- *Button:* **Complete your booking**

User clicks on complete your booking

Confirmation Page
- *Entire booking details, e.g. dates, number of people, hotel, room type, beds, meals, check-in and check out times, extras, map, address, and contact number. Pdf of page emailed along with confirmatory text message sent*

END